

ORDERING INFORMATION

TERMS AND CONDITIONS

ORDERING: Orders can be placed by phone 210-684-0091 or 800-292-7490, by mail to Texas Scenic Company, 5423 Jackwood Drive, P.O. Box 680008, San Antonio, TX 78268, by fax to 210-684-4557 or by e-mail.

PAYMENT TERMS: Cash, check, money order, Visa, MasterCard, Discover or American Express are accepted. For customers that have submitted a credit application and have been approved for credit, open account terms are Net 30 from the invoice date. Past due accounts may be subject to finance charges. Those who wish to be considered for open credit terms should request and return our credit application for approval. We accept purchase orders from most educational institutions and government offices. Please call for information.

PRICING: Prices are subject to change without notice. Orders will be invoiced at the price prevailing at the time of shipment. Quoted prices do not include applicable federal, state and local taxes or freight.

RETURNS: Returns require prior authorization or they will not be accepted. Special order and custom items are not returnable. Returns will be subject to a 20% restocking charge. All freight on returns must be paid by the customer.

FREIGHT: We ship by UPS ground whenever possible unless otherwise instructed. Shipping charges are the responsibility of the purchaser and will be added to the invoice.

DAMAGED SHIPMENTS: If the shipping container is damaged, the carton should be opened and contents inspected. Immediately report any damage to the carrier. Do not return goods unless you have received a return authorization. You have 10 days to report damaged goods.

OUT-OF-STOCK ITEMS: Out-of-stock items will be back-ordered unless otherwise noted on the order.

GUARANTEES: All equipment carries manufacturer's guarantee. Any defaults in workmanship or material will be promptly rectified provided claims are made within 10 days of receipt. Texas Scenic Company, Inc. is not liable for any damages arising from abuse or improper use of the equipment, failure to follow adequate safety precautions, or breach of the Duty of the Purchaser and User.

DUTY OF THE PURCHASER AND USER: It is the responsibility of the purchaser and the user of products supplied by Texas Scenic Co., Inc. to:

- Read the product instructions and labels and follow them.
- Inspect the product immediately upon receipt, and before and after each use.
- Receive training in the proper use of the equipment and in the appropriate techniques. Determine if the product is suitable for its intended use, and that it meets all applicable standards and regulations.
- Use good judgment and do not exceed the limitations of the user's skills or the equipment's capabilities.
- Use adequate safety precautions and back-up systems.
- Do not alter the product in any way. Repairs must be done according to manufacturer's instructions, or return equipment to the manufacturer for repairs.
- If the purchaser of this product is not the end-user, provide the user with copies of both this notice and the product instructions.

**www.texasscenic.com
800-292-7490**

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